



Engineering Freedom Through Technology

Corporate Headquarters

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ContinuityCenters.com







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Our Company

Our story began when Greg Tellone created his own laser Ethernet system to play PC games with his neighbor between each other's houses. When their signal was interrupted by a growing maple tree, Greg cut a "window" in the tree to restore their signal. Since then, he taken this mentality to his company to show that nothing could stand (or grow) in his way.

The best decision you can make for your business is trusting Continuity Centers to manage your IT services and provide resources to keep your business running smoothly throughout the year – even in the event of a disaster.

Why? Because Greg was a computer geek in grade school, even before geek was chic. And he never lost his excitement for technology. Greg and his company are industry experts who thrive during chaos. When a cyber-attack threatens your network security or your building is shut down due to a disaster, Continuity Centers has the knowledge and resources to restore your operations. With dedicated workplace recovery centers and experts actively monitoring your IT systems at our 24/7 - staffed Service Delivery Centers, you can be confident your technology will work when you need it. Trust our managed services solution choose Continuity Centers.









Our Philosophy

Our strategic and systematic approach to IT gives you freedom to focus on your business. In a world filled with business impacting threats, picture yourself armed with extensive protection, confident that you have experts ensuring your IT and business continuity needs are met. Continuity Centers offers intuitive solutions to fit your business IT needs.








Our Ideal Client

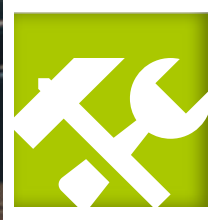
We understand technology is not everyone's forte. At Continuity Centers, we are lifelong computer geeks whose greatest joy is ensuring your business technology is running like a well-oiled machine.

You'll enjoy working with Continuity Centers if:

-  You want the freedom to run your business with impeccable precision. We know how to leverage technology to enhance the products and services you deliver to your customers, helping to increase your customer satisfaction each day.
-  Small to mid-sized business looking to securely manage IT while reducing spend and maximizing efficiency make excellent partners to Continuity Center's team of experienced and enthusiastic IT professionals.
-  You're eager to focus on what you do best – we can make sure your technology propels you forward, never holding you back.







Our Services



Managed Services



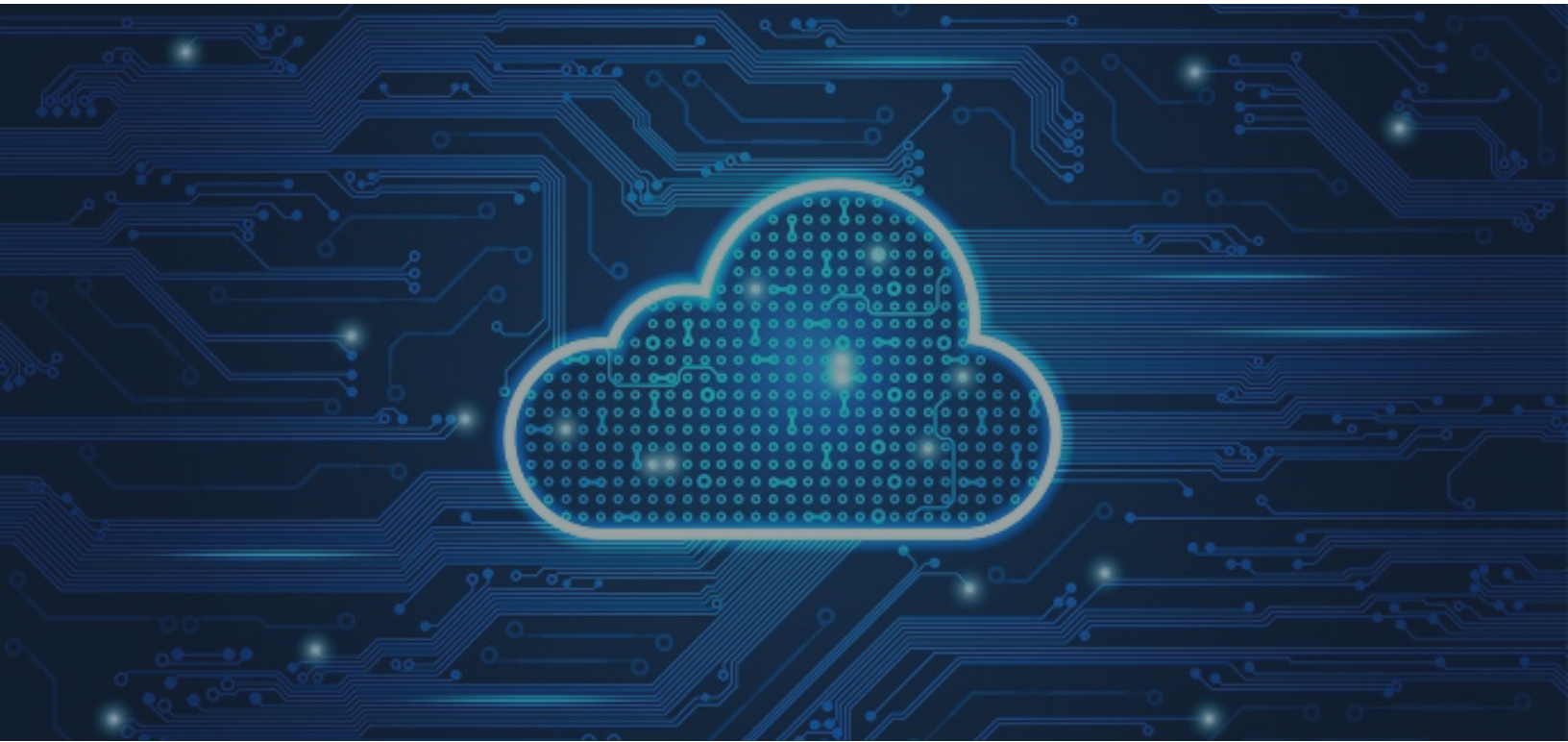
Disaster Recovery as a Service (DRaaS)



Business Continuity / Workplace Recovery



Network Security



Cloud Services



Infrastructure as a Service (IaaS)



VoIP and Unified Communications



Professional Services





Managed Services



■ Technology to Support Your Business


Our Managed Services solution offers proactive monitoring and management of your complex infrastructures, providing around-the-clock support.

■ Expert Knowledge and Service

We are experts at efficiently managing IT services so you can develop your customer offerings and focus on the work you enjoy.

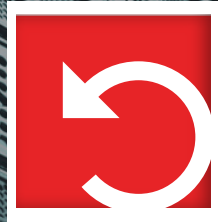
■ Custom IT Solutions

When you choose the Continuity Centers managed services solution, you're trusting industry thought leaders with over 20 years of experience creating solutions tailored to each business' needs.




"72% of SMB decision makers say that managed technology solutions can help them significantly improve business outcomes and/or run the business better."

- SMB Group

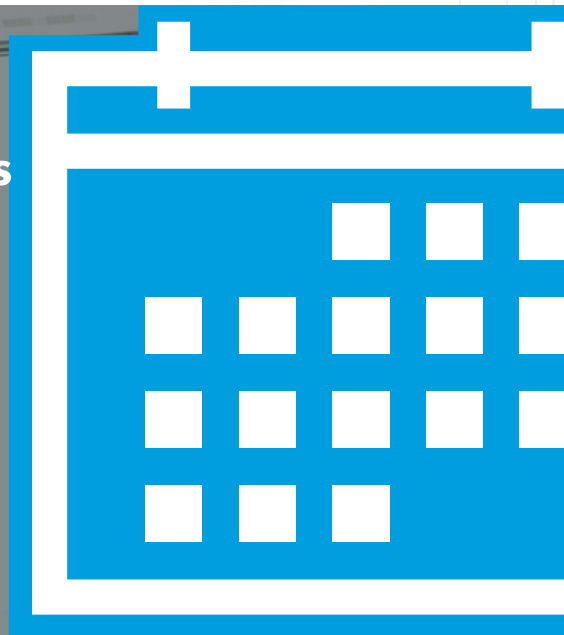


Disaster Recovery as a Service (DRaaS)



“More than 90 percent of companies that experience at least seven days of data center downtime go out of business within a year.”

- Entrepreneur.com



■ Your Data When You Need It

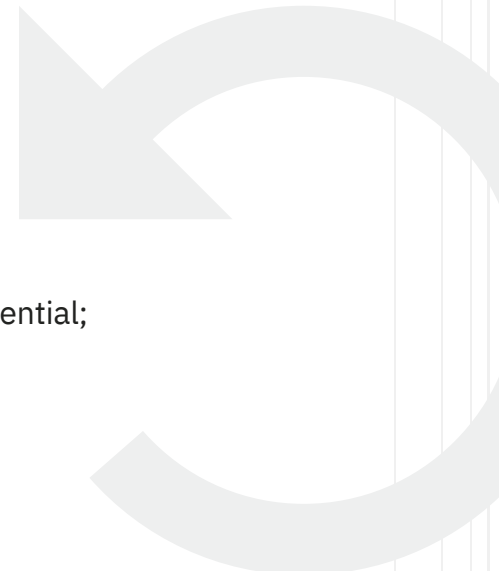
Our Instant Business Recovery™ service ensures you have a team of IT experts protecting your technology from worst-case scenarios.

■ Proactive Monitoring

We don't wait for an issue to occur before we find a solution. Our experts strategically plan for a myriad of potential issues that could leave you and your team searching for a way to get back to business as usual.

■ Peace of Mind

Business continuity and workplace recovery plans are essential; trust Continuity Centers to ensure you are fully protected.





Business Continuity Workplace Recovery

■ Are You at Risk?

Disasters happen every day; make sure you have a recovery plan in place so your business isn't compromised.

■ Get Back to Business

When natural or man-made disasters threaten your workspace, our dedicated workspace recovery centers get you back to business quickly and efficiently.

■ Tailored Recovery Options

We've developed solutions based on your unique business; choose from thousands of worldwide locations: Workgroup Shared, Workgroup Dedicated, or Workgroup Anywhere to meet your staff's needs.

"Three out of four small businesses have no disaster recovery plan at all."

- Nationwide



Network Security

"75.6% of organizations encountered at least one successful cyber attack within the past 12 months."

- CFO.com



■ **Cyber Criminals are Watching**

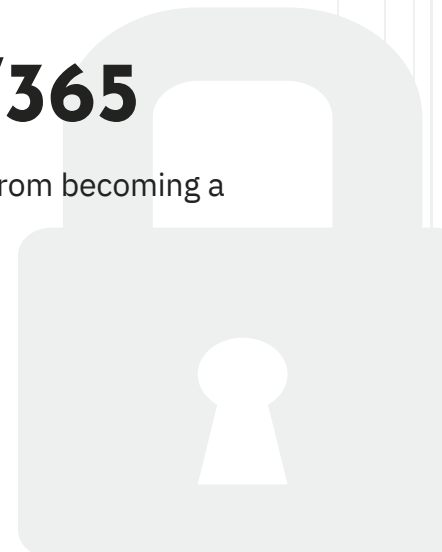
Are you confident in your business security? Do you have a plan should your network security be compromised?

■ **You Don't Need to Be an Expert**

We have the experience and know-how to safeguard your business from attacks that threaten to hurt your business.

■ **You're Covered, 24/7/365**

Trust Continuity Centers to maintain your IT and prevent you from becoming a victim. Proactive monitoring protects you at all times.





Cloud Services

■ Get Organized

Lose the unnecessary hardware and streamline your technology and your workspace through our managed cloud services.

■ Work Anywhere, Anytime

With our managed cloud solutions, you have greater accessibility and flexibility to work from anywhere.

■ Business-enhancing Benefits

Disaster recovery, reduced expenditure, and increased collaboration offer even more incentive to choose Continuity Centers to manage your IT services through cloud computing.



“90% of organizations use the cloud in some way, with 50% using cloud services as their preferred solution.”

- NorthBridge.com



Infrastructure as a Service (IaaS)



Four ways managed services transform small and medium-sized businesses: “improved operational performance, reduced operational risk, cost avoidance and accelerated innovation.”

- Forbes



■ Freedom to Thrive

Let us make your technology work for you. Our IaaS solution lets you focus on your business while we ensure your technology supports your goals.

■ Scalable Solutions

Your technology is a dynamic force, with changing IT needs. Working with Continuity Centers affords you scalable solutions that won't break the bank.

■ Cutting-edge Technology

With our IaaS solution, your business technology is always up-to-date and maintained by industry experts.





VoIP and Unified Communications

■ Clear Communication on the Go

Forget static and dropped calls. Our VoIP solution gives you crystal clear communication wherever you have internet access.

■ Affordable and Efficient Technology

The hassle of communications is gone with technology custom-fit to your individual business needs. Update your preferences easily, and pay only for the services you need.

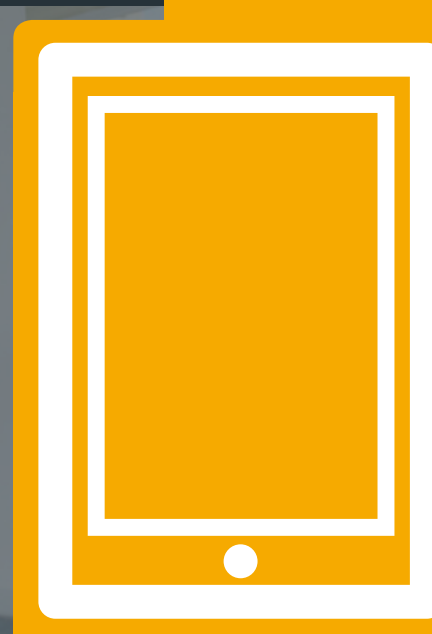
■ Connect with Customers, Anywhere

Use your telephone to connect with customers while traveling and manage your business data – all you need is internet access, and you can collaborate with partners and clients, no matter where you are.



"Soft phones resulted in average savings of \$1,727 per month in cell phone and long distance charges."

- Digium





Professional Services



The background of the top section features a blurred image of call center agents wearing headsets. Overlaid on the right side are stylized teal icons of a smartphone and a tablet. The quote is centered in white text over the call center image.

“55% of small business owners feel that their current technology solutions are actually ‘a hindrance to incorporating or adopting new technologies.’”

- Insight.com

■ **Managed Service Dedicated Professional**

Our MSDP professionals offer on-site, consultative experience to aid your complex IT initiatives and align your IT strategy with your business strategy.

■ **Architect-level Experience**

Managed service professionals offer advanced IT support services in a variety of technological disciplines.

■ **Lower Internal Support Costs**

No need for expensive hires or break-fix solutions; our managed service professionals are ready whenever you need them, as your confidant and advisor, navigating your business through the technology landscape.



Our Process



Listen

When you dreamed of opening a business, you didn't use someone else's blueprints. We know your business and its technology needs are unique. We are MSP experts who love problem solving. Just like you wouldn't go to a doctor who wrote a prescription before listening to your ailments, you wouldn't use an MSP who offers solutions before diagnosing your pain points. Before offering solutions, we listen to what your needs are.



Analyze

Armed with the knowledge of what frustrates you about your technology, we use our industry expertise to analyze the problem(s). What may seem like a simple error could be a sign of a much larger IT issue, and what seems overwhelming might just need a simple fix.



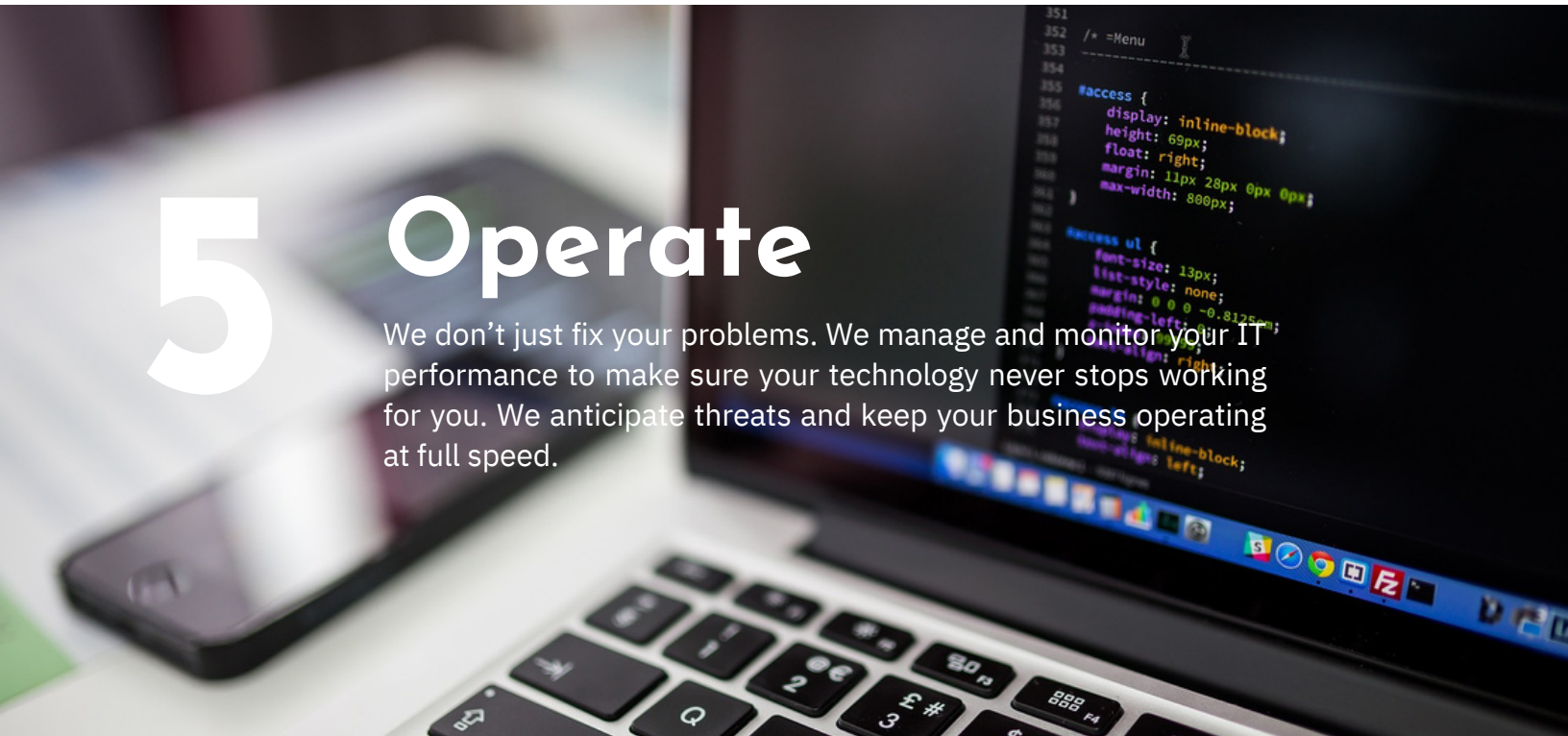
Design

Once we understand your needs, we begin strategizing. We take to the drawing board, using our extensive suite of solutions, and map out a plan to make your IT work for you. Anticipating potential problems, we make sure you have the tools to run your business and the confidence that your technology enables and enhances your operations.



Implement

What good would owning the latest developments in technology be if you didn't know how to implement them? We take the solutions designed to meet your needs and properly implement them to make your technology enhance your day-to-day business operations.



5 Operate

We don't just fix your problems. We manage and monitor your IT performance to make sure your technology never stops working for you. We anticipate threats and keep your business operating at full speed.



Testimonials



During Hurricane Sandy, our customer service staff was able to log on to our recovery servers at Continuity Centers, and it was business as usual. To have real-time, up-to-date, data replication was big for us. It was giant. That kept us in business.

- **Herb Chow**, IT Manager, Four Star Salon Services, Inc.



I was so impressed to see all levels of Continuity Center's staff rolling up their sleeves and jumping in to help us...if another natural disaster or emergency were to take place, I feel the redundancies we've established with Continuity Centers would allow us to continue to operate business as usual.

- **Penny Neferis**, Director, Care and Emergency Response, JetBlue Airways



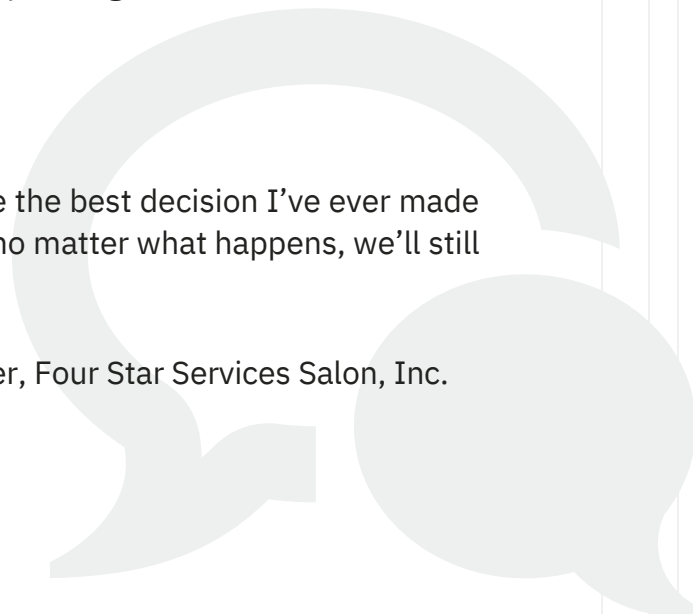
With our disaster recovery plan in place, we did not skip a beat. We were able to do what was necessary for our company. The staff at Continuity Centers are extremely helpful; if we asked for something, they were immediately there to attend to our needs.

- **Brenda Walker**, Vice President and Chief Operating Officer,
Cedar Realty Trust, Inc.



Partnering with Continuity Centers has to be the best decision I've ever made in my career. We have the confidence that, no matter what happens, we'll still be up and running.

- **Louis Caravella**, Vice President and Partner, Four Star Services Salon, Inc.









If you're ready for technology that supports your business goals, we're ready to help.

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Suite 104
Woodbury, NY 11797

Phone

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